

2015 Trash and Recycling Collection Schedule

RECYCLING COLLECTION

Preparing Your Recyclables

- 1. Place all recyclable materials into the RecycleBank bin.
- 2. Any used food containers should be cleaned before placing them in the bin.
- Follow instructions 3, 4, and 5 under "Preparing and Placing Your Trash" below for collection of your recyclables.

What Can Be Recycled?

- Glass Bottles and Jars
- Detergent Containers
- Plastic Milk Containers

or call 1-888-727-2978.

- Aluminum Cans
- Steel Cans (Soup)
- Tin Cans
- Empty Aerosol Cans
- Newspaper
- Mixed Paper
- Telephone Books

For further questions on what can or can't be recycled, or any

questions about the RecycleBank program, visit www.recyclebank.com

- Envelopes
- Cardboard
- Junk Mail
- Soft BooksMagazines
- Cereal Boxes
- White Paper (including shredded paper)
- Cartons and aseptic packaging (e.g. juice boxes, gable-top milk and juice

 Plastic Containers with the #1 - #7 recycling symbol designation (e.g. yogurt

and margarine tubs, lotion and sunscreen tubes, ketchup

TRASH COLLECTION

Preparing and Placing Your Trash

- 1. Place in the trash only those items that can spoil, such as food or disposable diapers.
- 2. Close and tie trash bags and place them into heavy plastic or metal trash cans. Secure with watertight lids.
- 3. Cans must be placed for pick-up before 4 a.m. on the day of collection, but not before 6 p.m. on the day prior to collection.
- 4. Cans must be removed no later than 6 p.m. on the day trash is collected.
- 5. Each can and its contents must weigh less than 50 pounds.
- 6. Bush, tree trimmings, vines, etc. are limited to 4-foot lengths and must be tied in tight bundles.

Bad Weather Note:

From November 15th through March 15th, sanitation workers do not pick up in inclement weather. If service is canceled, and you were due for a pick up, it will be made the following day if weather permits. If you have questions, call 302-576-3878.

SPECIAL PICK-UPS

Scheduling and Qualifications for Special Pick-ups

- 1. Large items that do not fit in your trash cans or trash that exceeds the 50-pound weight limit require you to schedule a Special Pick-up by calling the Public Works Call Center at 302-576-3878.
- 2. Items that qualify for Special Pick-up include bulk items such as furniture, appliances (refrigerator doors must be removed), and six or more bags of leaves or grass cuttings.
- 3. Hazardous materials do not qualify for Special Pick-ups by the City's sanitation workers. These materials include tires, concrete, paint, building materials, household chemicals, oil tanks, and fuel containers. The Clean Wilmington Committee sponsors two special hazardous waste collection dates in conjunction with the Delaware Solid Waste Authority (DSWA). For information on these events, visit the City's website at www.WilmingtonDE.gov or call DSWA at 1-800-404-7080.



The Clean Wilmington Committee is pleased to assist your organization in scheduling community clean up days.

Call the office of Constituent Services at 302-576-2489 or email cityhelp@WilmingtonDE.gov.

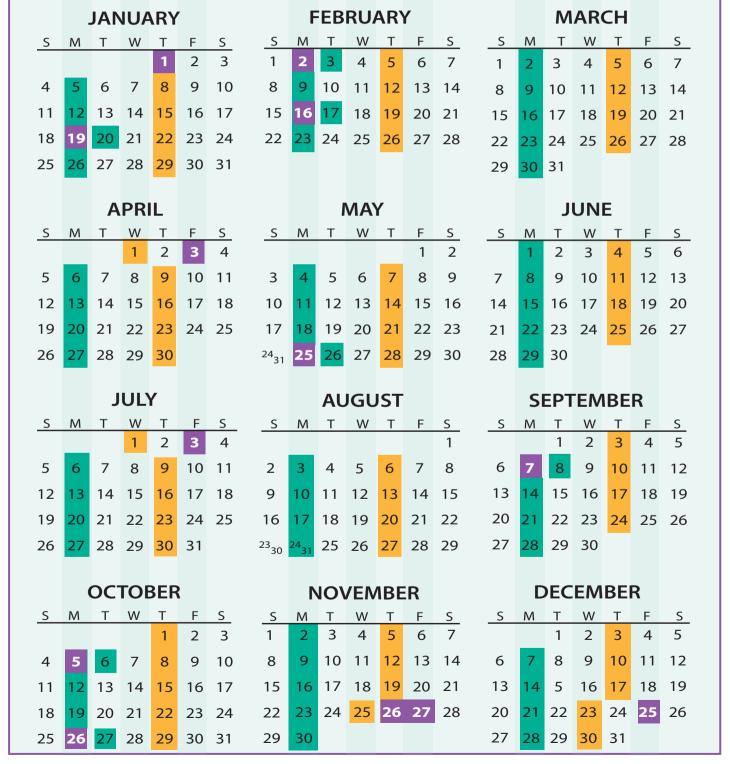


2015 Trash and Recycling Collection Schedule

ROUTE A

(East of I-95)







2015 Trash and Recycling Collection Schedule

ROUTE B

(West of I-95)



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PLEASE NOTE: Between November 15th and March 15th, sanitation workers do not work in inclement weather, defined as temperature below 45° and raining and/or snowing. Trash pick-up will then be delayed one day, regardless of schedule.







719E-97E (20E)

Wilmington Police Community Policing Unit

Smoke Detector Program (302) 571-4361

Fire Education Safety Programs (302) 571-4361

Constituent Services & Hispanic Liaison (302) 576-2489

(305) 276-3030 License & Inspections

(302) 571-4150

After normal business hours: Public Works Emergencies Contact WPD Communications Center

Public Works Dispatch Call Center (302) 576-3878

FOLICE OF FIVE

Police of Five

911

Mon Emergency

(302) 654-5151

Important City Contacts:

Frequently Asked Questions:

How do I schedule a special pickup?

Call the Public Works Call Center at (302) 576-3878.

Is special pickup free?

Yes, to a homeowner living at the pickup address. There is a \$25.00 pickup fee for all rental units in the city.

What items qualify for special pickup?

Household items, clothes, mattresses, furniture, appliances, rugs, wood without nails or screws.

What won't the City take for special pickup?

Construction debris, drywall, plaster, roofing materials, concrete, bricks, sand, dirt, paint, hazardous chemicals, car parts, or tires.

What days are garbage and recycle picked up in my neighborhood?

East of I-95, recycle pickup is Monday, and garbage pickup is Thursday. West of I-95, recycle is Tuesday, and garbage is Friday.

How do I get a recycle bin?

Call RecycleBank Customer Service 1 (888) 727-2978.

How do I get bags of leaves or yard waste picked up?

Put out brown paper bags with yard waste, and phone (302) 576-3878 to schedule a yard waste pickup.

For the following issues or concerns:

Water Leaks / Water Coming Up Outside From Ground or Street;

Water Turn On or Cut Off;

Special Pickup of Large Items;

Yard Waste Pickup;

Questions About Sanitation or Recycling Pickup and Programs;

Requests For a Recycle Can;

Street Signs Issues;

Street Lights in Need of Repair;

Pot Holes or Roadway Problems;

Catch Basin or Street Drain Issues:

Not Sure Who To Call, or Do You Have More Questions?

CALL CITY WORKS

(302) 576-3878

or, on the web Report It, Resolve It!

ReportitResolveit.WilmingtonDE.gov